

# Multi-Stack Controller Upgrade Instructions

## Application Note

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Please use at your own risk.

## 1. Overview

This Application Note provides instructions to upgrade Nuvation Energy Multi-Stack Controller running software versions (msc\_bundle) 20.0.0 and earlier to the latest software version 22.4.0.

There are two main stages to the process:

### **Preparing for the Upgrade**

Gathering all the files needed for the upgrade process. This includes contacting Nuvation Energy Product Support to convert your configuration file to a supported format.

### **Performing the Upgrade**

The detailed steps to ensure a successful Multi-Stack Controller upgrade. The upgrade process can only begin after the previous step is fully complete and all required files are acquired.



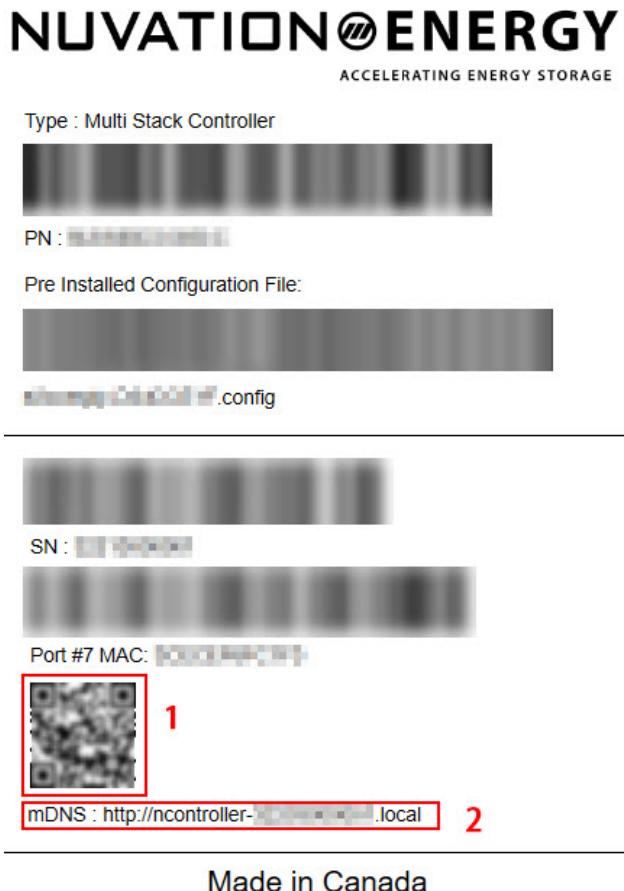
We thrive on your feedback and what we build is driven by your input.  
Please submit support tickets to [support@nuvationenergy.com](mailto:support@nuvationenergy.com).

## 2. Preparing for the Upgrade

The Platform Interface is accessible by navigating to [http://ncontroller-<serial\\_number>.local/platform](http://ncontroller-<serial_number>.local/platform) and enables configuration and management of the Nuvation Energy Multi-Stack Controller.

This URL can be accessed via a compatible computer with its networking setup configured to access the Nuvation Energy Multi-Stack Controller. Please see *Product Manual* for details.

Replace <serial number> with the Multi-Stack Controller serial number - this can be found on a label on the exterior of the product. Below is an example of a product label, with the relevant serial number listed beside the field "SN".



**Figure 1. Sample Product Label with URL to the Platform Interface.**



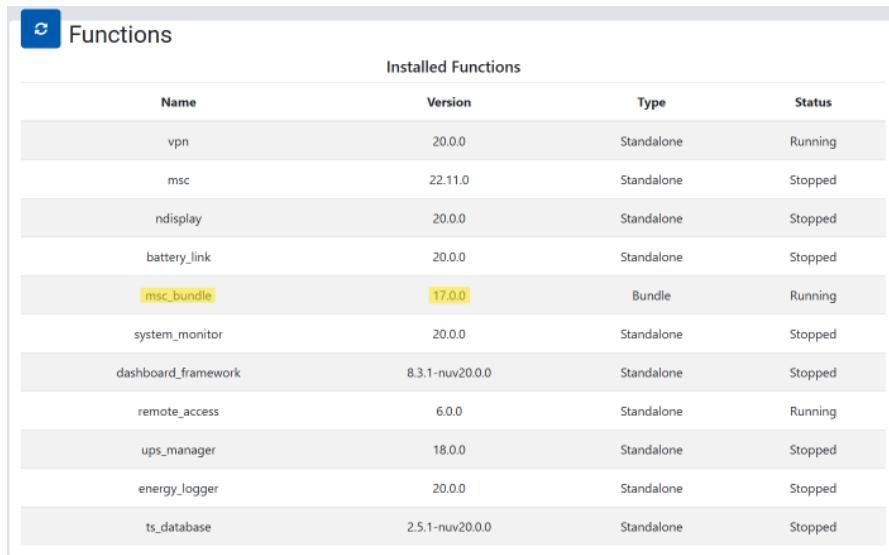
The Platform Interface currently supports the most recent versions of Mozilla Firefox and Google Chrome. Other browsers such as Internet Explorer are not supported.

## 2.1. Check 'MSC Bundle' Version

Confirm that the current 'MSC Bundle' (msc\_bundle) version is eligible for upgrade by visiting the **Functions** page.

Navigate to: <http://ncontroller-<serial number>.local/platform/functions>

1. Check the Installed Functions table.
2. If the msc\_bundle version is 20.0.0 or earlier, the system may be upgraded using this Application Note.



Installed Functions				
Name	Version	Type	Status	
vpn	20.0.0	Standalone	Running	
msc	22.11.0	Standalone	Stopped	
ndisplay	20.0.0	Standalone	Stopped	
battery_link	20.0.0	Standalone	Stopped	
msc_bundle	17.0.0	Bundle	Running	
system_monitor	20.0.0	Standalone	Stopped	
dashboard_framework	8.3.1-nuv20.0.0	Standalone	Stopped	
remote_access	6.0.0	Standalone	Running	
ups_manager	18.0.0	Standalone	Stopped	
energy_logger	20.0.0	Standalone	Stopped	
ts_database	2.5.1-nuv20.0.0	Standalone	Stopped	

Figure 2. Example of Installed Functions table

## 2.2. Export the System Configuration file

Export the current System Configuration .cfg file from the **Services** page.

Navigate to: <http://ncontroller-<serial number>.local/platform/services>

1. Click the Export Configuration button.
2. Save the System Configuration file.

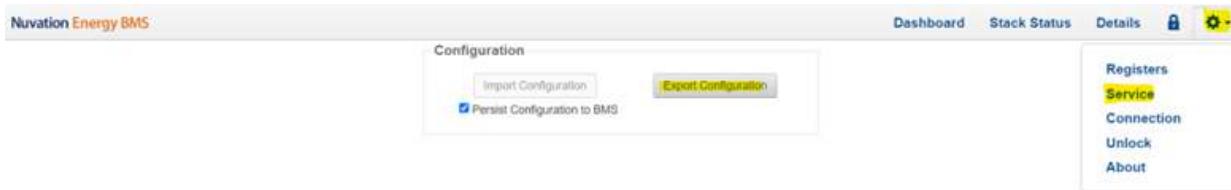


Figure 3. Services page view

## 2.3. Send System Configuration file for Conversion

The latest `msc_bundle` (version 22.4.0) uses the YAML file format for the System Configuration file. The exported file will need to be converted to this new format.

Please contact Nuvation Energy Product Support by sending an email with the following information:

- **To:** [support@nuvationenergy.com](mailto:support@nuvationenergy.com)
- **Subject:** [Your Company Name] Multi-Stack Controller Configuration Conversion Request
- **Attachment:** The exported .cfg configuration file

Nuvation Energy Product Support will convert the provided .cfg format System Configuration file into a ready-to-import .yaml format System Configuration file.



Please allow up to 48 hrs for Nuvation Energy Product Support to generate the new configuration file.



Please avoid making changes to the system after sending the configuration file to Nuvation Energy Product Support for conversion.

Nuvation Energy Product Support will respond with the following:

- .yaml formatted System Configuration file
- Download link for the Multi-Stack Controller upgrade packages

## 2.4. Download the latest Packages

Refer to the email response from Nuvation Energy Product Support and navigate to the provided download link. The please download all files from the folder.

## 3. Perform the Upgrade

Before starting the upgrade process, confirm that you have the following files:

- System Configuration for your system (\*.yaml provided by Nuvation Energy Product Support)
- MSC Bundle (`msc_bundle_22.4.0.fns`)
- Service Pack .nosp file version 2.2.0
- Service Pack .nosp file 2.3.0
- Service Pack .nosp file 2.4.0
- Service Pack .nosp file 2.5.0
- Service Pack .nup file 2.5.1



Please contact [support@nuvationenergy.com](mailto:support@nuvationenergy.com) if you encounter any issues during the upgrade or have any questions.

### 3.1. Create a Backup

Create a Backup of the system state via the **Backups** page. A Backup state includes configured settings, installed functions, and all logged data at the time of the backup creation.

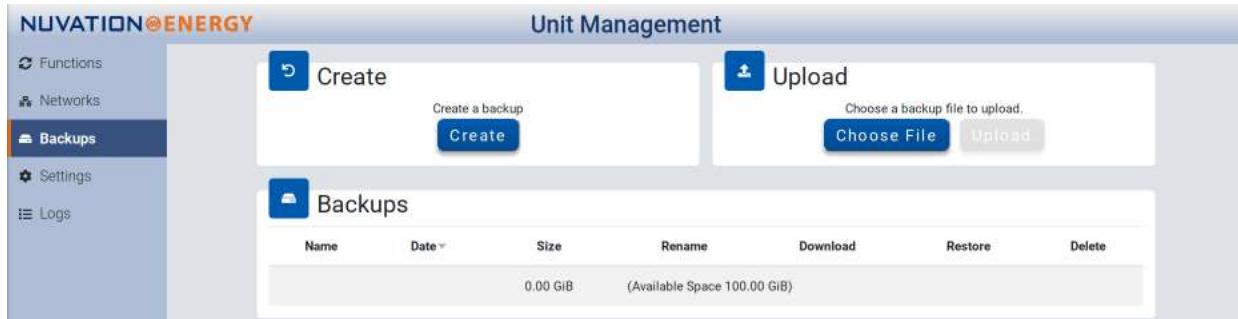


The backup will take approximately 20 minutes.

During the backup the Multi-Stack Controller will be functional but may experience slower performance.

Navigate to: <http://ncontroller-<serial number>.local/platform/backups>

1. Click the Create button.
2. Confirm that a backup was created.



**Figure 4. Backups Page**

## 3.2. Upgrade the Service Pack and nPlatform Packages

Upgrade the Service Pack and Platform packages via the **Settings** page.

Each upgrade will take approximately 10 minutes and the Multi-Stack Controller will not be functional during the upgrade. On slower network connections, upgrade times may be longer.



The page will automatically refresh once the upgrade is complete.

Upgrades must be done in the correct order.

Navigate to: <http://ncontroller-<serial number>.local/platform/settings>.

### Install the 2.2.0 Service Pack

1. Click the Choose File button
2. Select the Service Pack 2.2.0 .nosp file
3. Click Upgrade to upgrade the unit

### Install the 2.3.0 Service Pack and create a backup

1. Click the Choose File button
2. Select the Service Pack 2.3.0 .nosp file
3. Click Upgrade to upgrade the unit

### Install the 2.4.0 Service Pack and create a backup

1. Click the Choose File button
2. Select the Service Pack 2.4.0 .nosp file
3. Click Upgrade to upgrade the unit

### Install the 2.5.0 Service Pack and create a backup

1. Click the Choose File button
2. Select the Service Pack 2.5.0 .nosp file
3. Click Upgrade to upgrade the unit

### Install the 2.5.1 NUP file and create a backup

1. Click the Choose File button
2. Select the NUP file 2.5.1 .nup file
3. Click Upgrade to upgrade the unit

Please note after the above updates, the platform cannot be rolled back to previous states.



Restoring a backup from an earlier platform version will restore functions and data but will not roll back the platform version.

To create more backup disk space, please delete older backups.

### 3.3. Install the MSC Bundle

Install the `msc_bundle` via the **Functions** page.



The install will take approximately 10 minutes and the Multi-Stack Controller will not be functional during the install. On slower network connections, install times may be longer.

The page will automatically refresh once the install is complete.

Navigate to: <http://ncontroller-<serial number>.local/platform/functions>

1. Click the Choose File button
2. Select the MSC Bundle file (`msc_bundle_<version>.fnx`)
3. Click Install to install the function

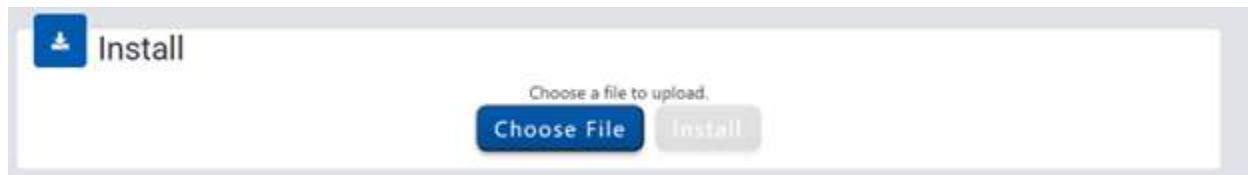


Figure 5. Install card in Functions page

### 4. Import the System Configuration File

Upload and Import the System Configuration via the **Settings** page. This file is the newly converted `.yaml` formatted system configuration provided by the Nuvation Energy Product Support.

Navigate to: <http://ncontroller-<serial number>.local/platform/settings>

1. Click the Choose File button
2. Select the System Configuration file (`.yaml` file from Nuvation Energy Product Support)
3. Click Import

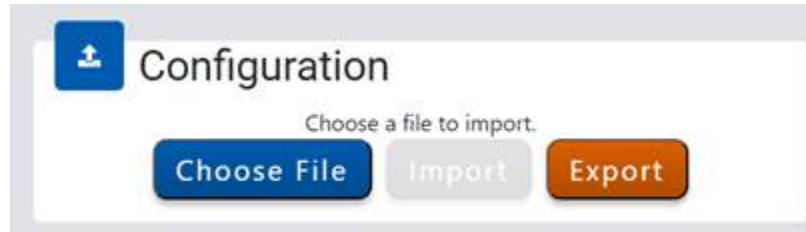


Figure 6. Configuration card in Settings page

**Your Multi-Stack Controller upgrade is now complete!**



Please contact [support@nuvationenergy.com](mailto:support@nuvationenergy.com) if you encounter any issues during the upgrade or have any questions.

*From time to time Nuvation Energy will make updates to products in response to changes in available technologies, client requests, emerging energy storage standards, and other industry requirements. The product specifications in this document, therefore, are subject to change without notice.*

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